

# Minimizing Fraud Across the Organization Through Accurate and Secure Policyholder Information

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We'll get started shortly after the top of the hour.

## Important Information for attendees of the live session:

1. The **presentation deck** will be emailed to you within 24 hours.
2. A **Certificate of Attendance** template will be included in the email. Note: CEFLI's materials are not filed for CLE or CE with State Bar or other organizations.



# Webinar Topic:

## Minimizing Fraud Across the Organization Through Accurate and Secure Policyholder Information



# CEFLI 2024 Premier Partners



# CEFLI 2024 Affiliate Members

**Gold:**



**Bronze:**



# CEFLI'S Anti-Trust Policy

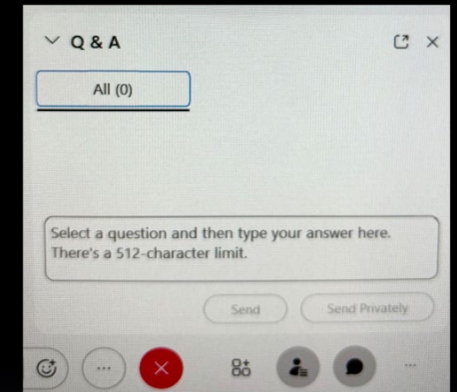
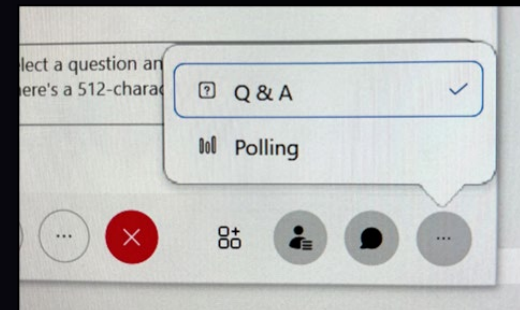
The Compliance and Ethics Forum for Life Insurers (CEFLI) is committed to adhering strictly to the letter and spirit of the antitrust laws. Meetings conducted under CEFLI's auspices are designed solely to provide a forum for the expression of various points of view on topics described in the programs or agendas for such meetings.

Under no circumstances shall CEFLI meetings be used as a means for competing companies or firms to reach any understanding -- expressed or implied -- which restricts competition or in any way impairs the ability of members to exercise independent business judgment regarding matters affecting competition.

Accordingly, appropriate objection will be made to any presentation or colloquy that presents a risk from the standpoint of the antitrust laws.

# Reminders

- CEFLI's Antitrust Policy.
- Access to the recording and slides.
- Certificate of Attendance.
- Submitting questions:
  - Please use the Q&A Feature (not the Chat feature).



# Presenters



**Greg Cunningham**

New Business  
Development Manager  
The Berwyn Group



**Dan Ursin**

Director of Engineering  
Longevity, Inc.



**Robert Waterman**

Head of Fraud Operations,  
Controls & Business Intelligence  
MassMutual



# Questions?

# Closing Reminders

- Short, post-event survey.
- Within 48 hours you will receive:
  - A PDF of the presentation materials and a link to the recorded event.
  - A Certificate of Attendance template form.



# CLE Reference Information

While CEFLI does not file its materials with any Compliance, Ethics, Fraud or State Bar Associations we make a Certificate of Attendance template available to individuals who attend our live events. Many CEFLI Members have requested this and have indicated they are able to self-submit for potential CLE or CE credit consideration from the organizations they are involved with.

If you plan to self-submit a copy of the presentation deck and your completed Certificate of Attendance form for **potential CLE consideration** with any State Bar Associations, it may be helpful to know the following:

- All CEFLI Webinars are conducted via Cisco Webex.
- CEFLI is the sponsor of the webinars.
- Participants are required to register, via Webex, for each event to join the live sessions.
- CEFLI provides a Certificate of Attendance only to individuals who register for the event *and who also attended* the live event.
- While we do not utilize bios for Webinar speakers, we reference our speakers by name, title and affiliation in the presentation materials, during the session and on each Certificate of Attendance. Our participants are industry experts in their field and the topics we cover address only life/annuity compliance and ethics matters (we do not have sales or marketing content).
- Unfortunately, we do not have a way of knowing how many attorneys attend CEFLI's event.
- While we do not have a timed agenda, the presentation materials provided to each attendee included an agenda slide regarding topics covered during the one-hour event.
- Participants may ask questions of the speakers during the event by clicking on the Q&A feature in the Webex window during the live session.
- CEFLI is not a marketing organization. It is a compliance and ethics organization. Its mission is to support compliance, ethics, legal and risk management professionals in the life insurance industry by providing helpful insight on current compliance matters and by offering educational opportunities.

# Next Month

- CEFLI will be conducting a Joint Educational Webinar with CEFLI Affiliate Member **Deloitte** on Wednesday, May 15<sup>th</sup> at 1:00 PM ET/ Noon CT/ 11:00 AM MT/ 10:00 AM PT.
- Hear about select topics from Deloitte's recently published *2024 Regulatory Outlook for the Insurance Industry* report. The discussion will include such topics such as artificial intelligence, protection gaps and an update on the DOL's Fiduciary Rule.
- Registration is open on CEFLI.org (Events/Webinars).

# Thank You for Joining Us Today!

